

FAQ's About Support

1. What types of technical support options does CoreStar offer?

Free technical support via telephone, fax, and/or email is offered for the version life of software products. This free support is intended to assist users with software installation to get a software product up and running on the client's computer. Free support does not include training, tutoring, component file creation, query creation, or other similar tasks. CoreStar will be happy to provide a quote for any tasks outside the area covered by free support.